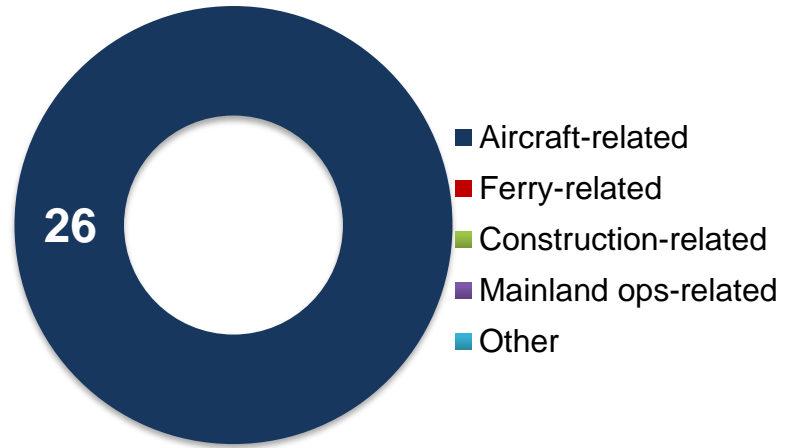


SUMMARY

26 TOTAL COMPLAINTS

Total aircraft-related	26
Total ferry-related	00
Total construction*	00
Total mainland ops related	00

COMPLAINTS BY ACTIVITY

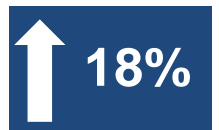


26 COMPLAINTS OF AIRCRAFT OPERATIONS BY TYPE

Scheduled Commercial Service	20
General aviation	00
Medevac	01
Helicopters	03
Military	00
General	02

Curfew violations 00

COMPLAINTS YEAR OVER YEAR: (Nov 2023/Nov 2022)



COMPLAINTS YEAR OVER YEAR: (YTD 2023/YTD 2022)



COMPLAINT TURNAROUND COMMITMENT MET

*Response to complaint within 5 working days

