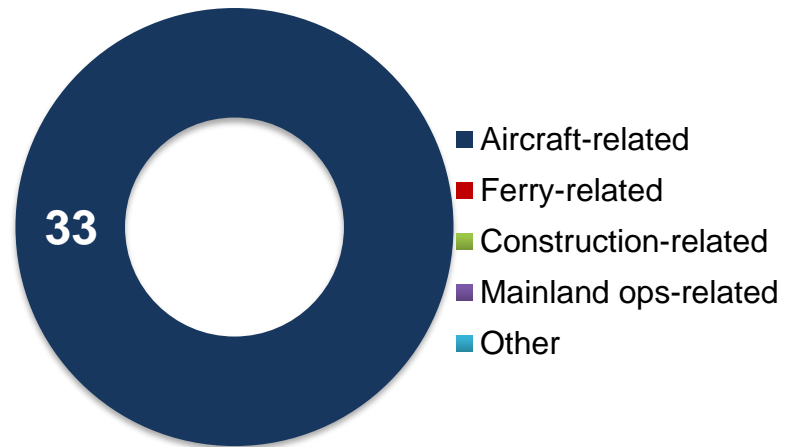


SUMMARY

33 TOTAL COMPLAINTS

Total aircraft-related	33
Total ferry-related	00
Total construction*	00
Total mainland ops related	00

COMPLAINTS BY ACTIVITY

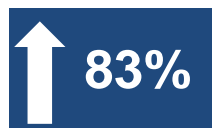


33 COMPLAINTS OF AIRCRAFT OPERATIONS BY TYPE

Scheduled Commercial Service	20
General aviation	00
Medevac	01
Helicopters	02
Military	00
General	10

Curfew violations 00

COMPLAINTS YEAR OVER YEAR: (Oct 2023/Oct 2022)



COMPLAINTS YEAR OVER YEAR: (YTD 2023/YTD 2022)



COMPLAINT TURNAROUND COMMITMENT MET

*Response to complaint within 5 working days

