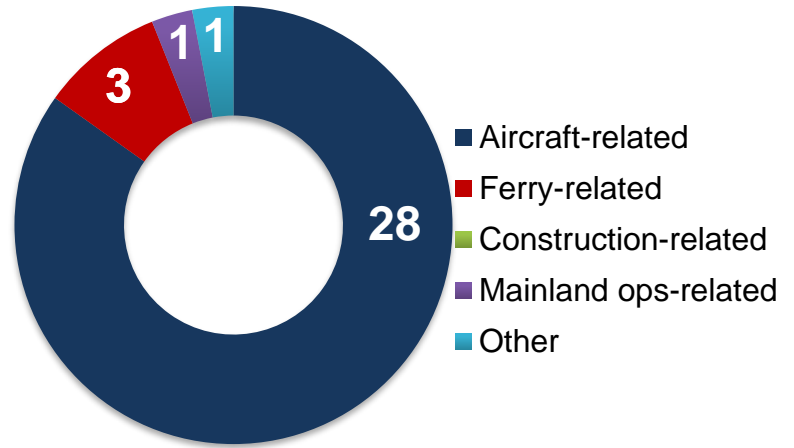


SUMMARY

33 TOTAL COMPLAINTS

Total aircraft-related	28
Total ferry-related	03
Total construction*	00
Total mainland ops related	01
Total other	01

COMPLAINTS BY ACTIVITY



28 COMPLAINTS OF AIRCRAFT OPERATIONS BY TYPE

Scheduled Commercial Service	17
General aviation	02
Medevac	00
Helicopters	03
Military	00
General	06

Curfew violations 00

COMPLAINTS YEAR OVER YEAR: (Jan 2023/Jan 2022)



COMPLAINTS YEAR OVER YEAR: (YTD 2023/YTD 2022)



COMPLAINT TURNAROUND COMMITMENT MET

*Response to complaint within 5 working days

