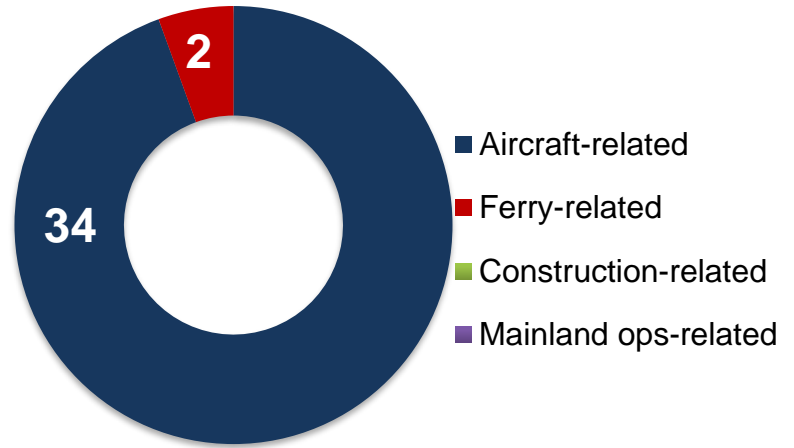


SUMMARY

36 TOTAL COMPLAINTS

Total aircraft-related	34
Total ferry-related	02
Total construction*	00
Total mainland ops related	00

COMPLAINTS BY ACTIVITY



34 COMPLAINTS OF AIRCRAFT OPERATIONS BY TYPE

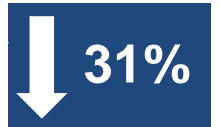
Scheduled Commercial Service	21
General aviation	07
Medevac	00
Helicopters	06
Military	00
General	00

Curfew violations 00

COMPLAINTS YEAR OVER YEAR: (Aug 2023/Aug 2022)



COMPLAINTS YEAR OVER YEAR: (YTD 2023/YTD 2022)



COMPLAINT TURNAROUND COMMITMENT MET

*Response to complaint within 5 working days

