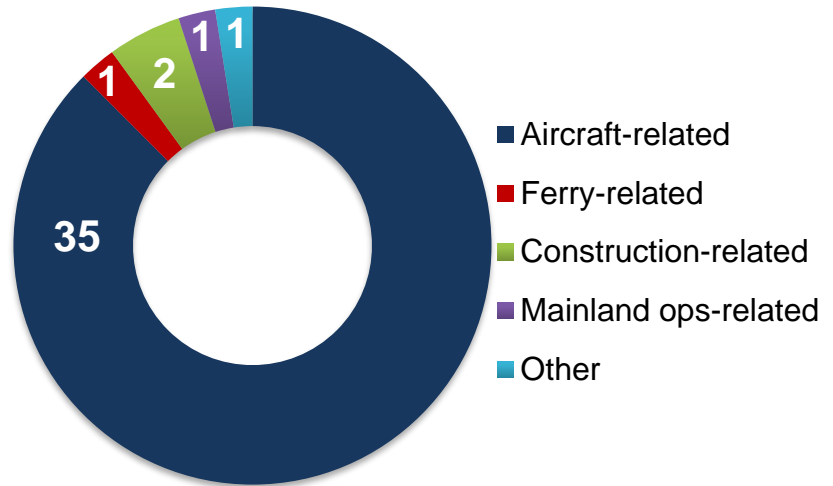


SUMMARY

40 TOTAL COMPLAINTS

Total aircraft-related	35
Total ferry-related	01
Total construction*	02
Total mainland ops related	01
Total other	01

COMPLAINTS BY ACTIVITY



35 COMPLAINTS OF AIRCRAFT OPERATIONS BY TYPE

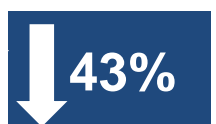
Scheduled Commercial Service	19
General aviation	06
Medivac	00
Helicopters	03
Military	00
General	07

Curfew violations 00

COMPLAINTS YEAR OVER YEAR: (Jan 2023/Jan 2022)



COMPLAINTS YEAR OVER YEAR: (YTD 2023/YTD 2022)



COMPLAINT TURNAROUND COMMITMENT MET

*Response to complaint within 5 working days

