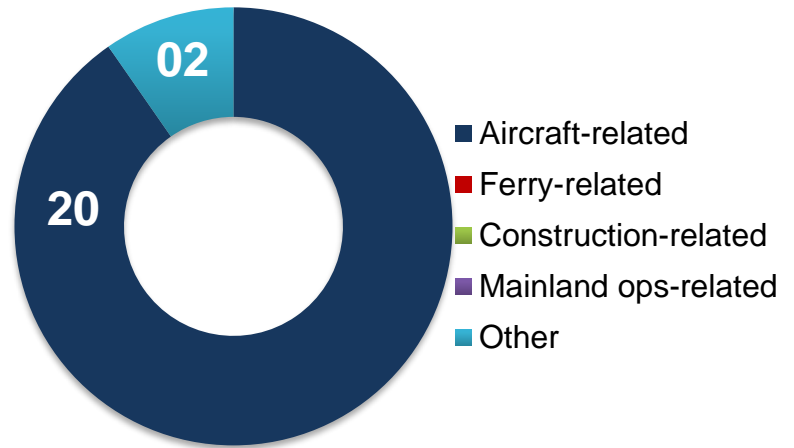


SUMMARY

22 TOTAL COMPLAINTS

Total aircraft-related	20
Total ferry-related	00
Total construction*	00
Total mainland ops related	00
Total other	02

COMPLAINTS BY ACTIVITY



20 COMPLAINTS OF AIRCRAFT OPERATIONS BY TYPE

Scheduled Commercial Service	02
General aviation	11
Medivac	00
Helicopters	00
Military	02
General	05

Curfew violations 0

COMPLAINTS YEAR OVER YEAR: (Sept 2022/Sept 2021)



COMPLAINTS YEAR OVER YEAR: (YTD 2022/YTD 2021)



COMPLAINT TURNAROUND COMMITMENT MET

*Response to complaint within 5 working days

