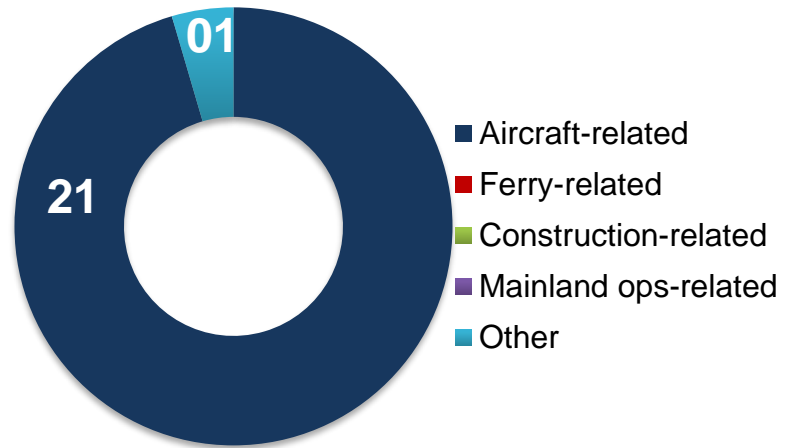


SUMMARY

22 TOTAL COMPLAINTS

Total aircraft-related	21
Total ferry-related	00
Total construction*	00
Total mainland ops related	00
Total other	01

COMPLAINTS BY ACTIVITY



21 COMPLAINTS OF AIRCRAFT OPERATIONS BY TYPE

Scheduled Commercial Service	08
General aviation	07
Medivac	01
Helicopters	01
Military	00
General	04

Curfew violations 00

COMPLAINTS YEAR OVER YEAR: (Nov 2022/Nov 2021)



COMPLAINTS YEAR OVER YEAR: (YTD 2022/YTD 2021)



COMPLAINT TURNAROUND COMMITMENT MET

*Response to complaint within 5 working days

