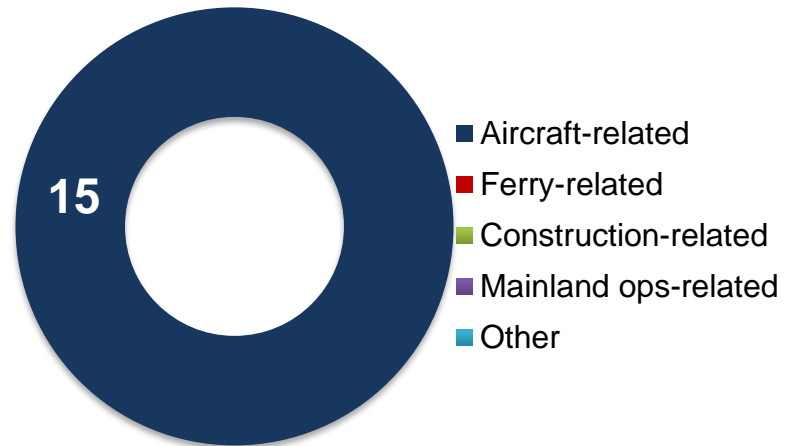


SUMMARY

15 TOTAL COMPLAINTS

Total aircraft-related	15
Total ferry-related	00
Total construction*	00
Total mainland ops related	00
Total other	00

COMPLAINTS BY ACTIVITY



15 COMPLAINTS OF AIRCRAFT OPERATIONS BY TYPE

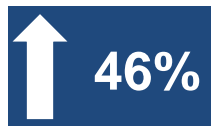
Scheduled Commercial Service	07
General aviation	04
Medivac	01
Helicopters	00
Military	00
General	03

Curfew violations 00

COMPLAINTS YEAR OVER YEAR: (Dec 2022/Dec 2021)



COMPLAINTS YEAR OVER YEAR: (YTD 2022/YTD 2021)



COMPLAINT TURNAROUND COMMITMENT MET

*Response to complaint within 5 working days

