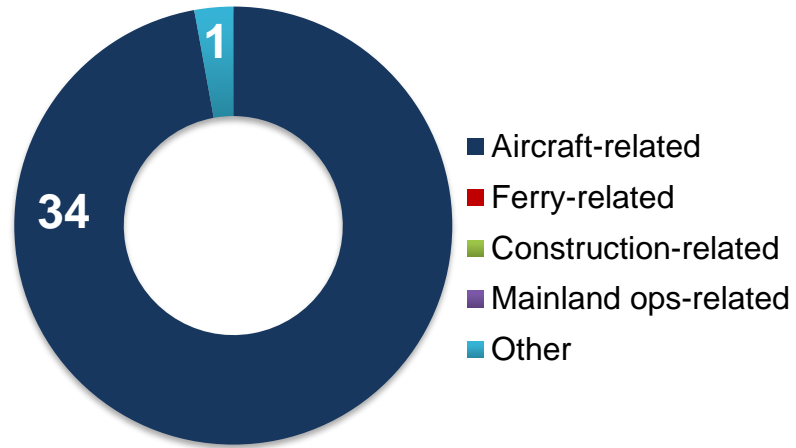


SUMMARY

35 TOTAL COMPLAINTS

Total aircraft-related	34
Total ferry-related	00
Total construction*	00
Total mainland ops related	00
Total Other	01

COMPLAINTS BY ACTIVITY



34 COMPLAINTS OF AIRCRAFT OPERATIONS BY TYPE

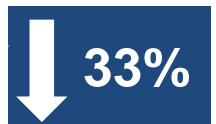
Scheduled Commercial Service	21
General aviation	01
Medevac	00
Helicopters	02
Military	00
General	10

Curfew violations 00

COMPLAINTS YEAR OVER YEAR: (April 2023/April 2022)



COMPLAINTS YEAR OVER YEAR: (YTD 2023/YTD 2022)



COMPLAINT TURNAROUND COMMITMENT MET

*Response to complaint within 5 working days

