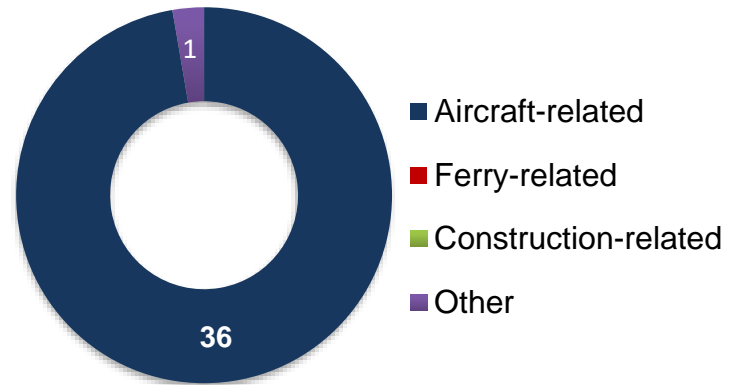


SUMMARY

37 TOTAL COMPLAINTS

Total aircraft-related	36
Total ferry-related	0
Total construction*	0
Total Other	1

COMPLAINTS BY ACTIVITY



36 COMPLAINTS OF AIRCRAFT OPERATIONS BY TYPE

Scheduled Commercial Service	00
General aviation	32
Medevac	04
Police helicopters	00
Helicopters	00
Military	00
Engine Run (Not inside Enclosure)	00
General	00

Curfew violations **0**

COMPLAINTS YEAR OVER YEAR: (Aug 2020/ Aug 2021)



COMPLAINTS YEAR OVER YEAR: (YTD 2020/ YTD 2021)



COMPLAINT TURNAROUND COMMITMENT MET

*Response to complaint within 5 working days

