

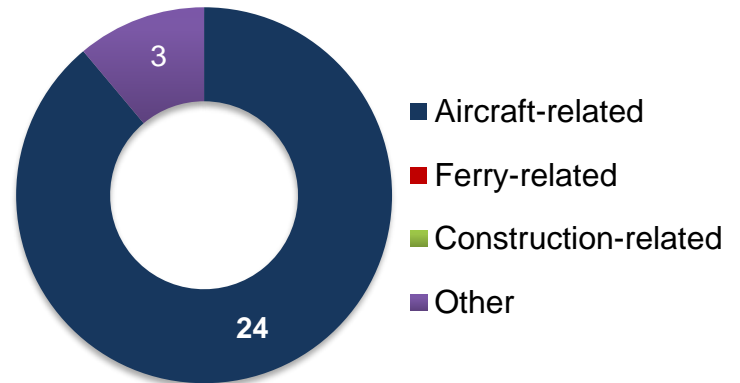
SUMMARY

27

TOTAL COMPLAINTS

Total aircraft- related	24
Total ferry-related	0
Total construction	0
Total Other	3

COMPLAINTS BY ACTIVITY



24

COMPLAINTS OF AIRCRAFT OPERATIONS BY TYPE

Engine Run Up	03
General aviation	10
Medevac	04
Police helicopters	00
Helicopters	03
Military	00
No associated aircraft movement found	00
General	04

Curfew violations **0**

COMPLAINTS YEAR OVER YEAR: (Jun 2020/Jun 2019)

↓ 56%

COMPLAINTS YEAR OVER YEAR: (YTD 2020/ YTD 2019)

↓ 52%

COMPLAINT TURNAROUND COMMITMENT MET*

*Response to complaint within 4 working days

100%